

INFORMATION & REFERRAL SERVICES

- **Louisville Metro Human Services provides a variety of social service information and referrals through our staff at the Neighborhood Place sites. Its main function is to provide information to persons requesting information about resources and availability of services. A number of calls relate to eligibility and preliminary screening for services provided by LMHS.**
- **Knowledgeable staff obtain information through initial contact made by individuals and families who are in need of a broad range of services. Depending on the type of request, the staff provide referrals to a variety of services or route the request to the appropriate information contact. These include referrals to possible emergency, seasonal and ongoing financial assistance, assessment for homeless case management and housing services, and services offered by Neighborhood Place and other providers in the community.**



SERVICE REQUESTS

- **To request services please click on the email below and someone will respond with information as to which Neighborhood Place you can contact by email or phone.**
- **To request by email: Charlotte.Heinz-Gerrell@louisvilleky.gov**
- **To request services via telephone, please call 574-6468 to identify the nearest Neighborhood Place site to contact for the above services.**